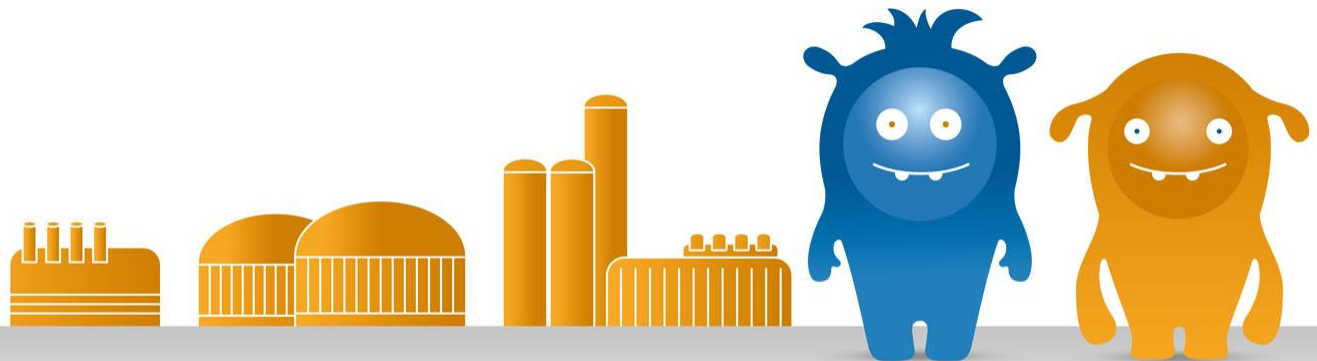




OUR MOTTO IS RIGHT.
QUALITY PAYS OFF.

DIN EN ISO 9001



The Awite Quality Management System includes, fulfills, and regulates the procedures required by the

- DIN EN ISO 9001 standard (quality management systems)

The management of the company, in cooperation with the quality assurance representative, is responsible for the effective introduction and proper maintenance of the Awite Quality Management System throughout the company.



The scope of the Awite Quality Management System includes (without any exclusions) the

- development
- production
- maintenance

of process analysis systems and the automation of biogas plants by

Awite Bioenergie GmbH
Grünseiboldsdorfer Weg 5
85416 Langenbach / Niederhummel



SETUP OF THE AWITE QUALITY MANAGEMENT



Based on DIN EN ISO 9001, the Awite Quality Management System has a process-orientated structure. In this framework our innovative knowledge management system *Aw iPedia* is the basis for the transparent display of all required and also necessary

- processes
- workflows
- and responsibilities

Aw iPedia is freely accessible for all internal users regardless of their location and thereby offers a permanent deployment of all necessary information



SETUP OF THE AWITE QUALITY MANAGEMENT



The focus of our Quality Management System is the customer.

All processes are geared towards the customer which means that the efficient cross-linking of processes always aims to provide the maximum solution matched to the customer's requirements.

All solutions and products are subject to stringent quality checks during their production process, from the development to the packaging.

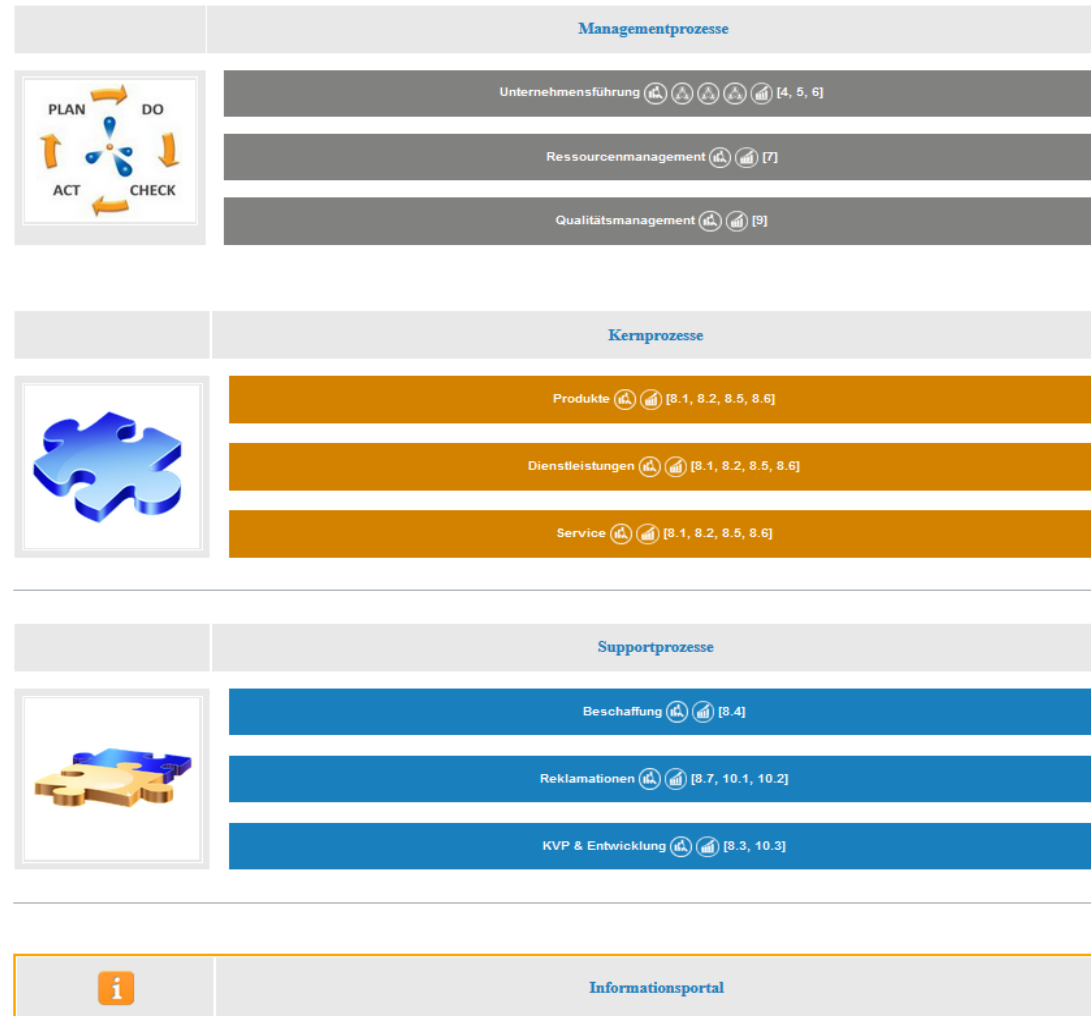
Moreover, the customer support after the installation and initial operation of our systems must meet our high standards.



AWITE QUALITY MANAGEMENT SYSTEM - ALL AT ONE GLANCE



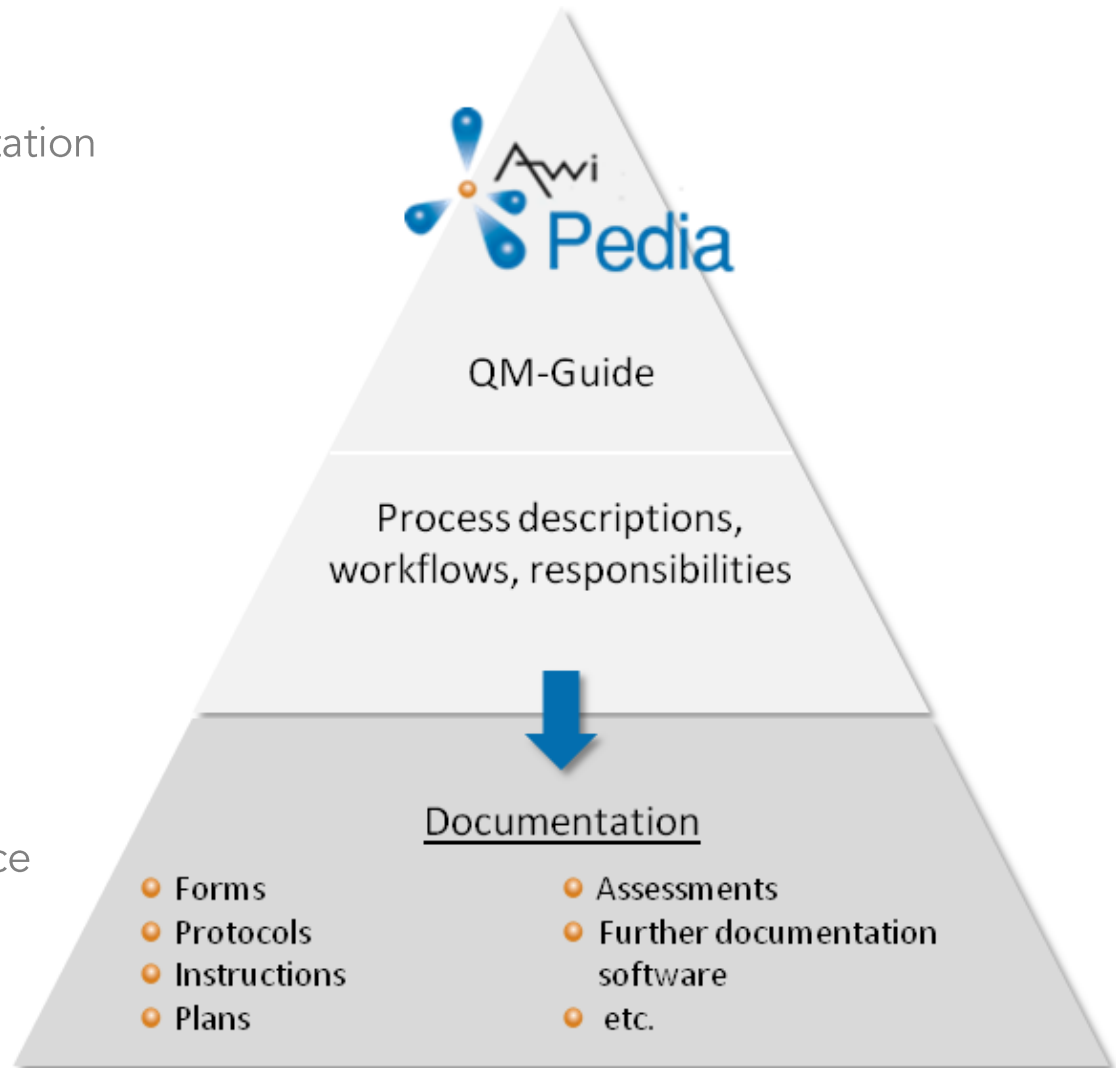
Prozesslandschaft



SETUP OF THE AWITE QUALITY MANAGEMENT



- Linking the integrated documentation Management with the respective processes and procedures.
- Ensuring permanent availability of the current documentation and responsibilities.
- Ensuring there is a standardized filing and storage system in place as well as that information is distributed correctly.



SETUP OF THE AWITE QUALITY MANAGEMENT



By performing regular internal audits we are able to check whether the standard (and personal) requirements and objectives are met and to identify possible potentials for improvement.

These can then be integrated as preventive or already corrective measures as part of the improvement management where they can be implemented systematically.



SETUP OF THE AWITE QUALITY MANAGEMENT



In addition to customer feedback other sources for identifying preventive and corrective measures are:

- consistent collection and assessment of customer complaints
- collection and analysis of metrics from all company divisions
- feedback and ideas from our staff

Our staff plays a fully integrated part in the permanent enhancement of the Awite Quality Management System. The personal requirements and objectives of every single employee regarding the high Awite quality standard have been documented and are reflected in the following quality policy.



COMPETENCE & HONESTY FOR SATISFYED CUSTOMERS



- The personal contact and fair and honest dealings with our customers and partners are particularly important to us.
- We provide for individual and professional consulting services as well as for
- uninterrupted reachability of competent contact persons and quick solutions in case of problems.
- Competence is a vital part of our business. Therefore we continuously offer extensive training measures for all our employees.



ACTIVE IMPROVEMENT MANAGEMENT



- We place great emphasis on the continuous improvement of our products and services.
- These efforts are based on the regular collection of data regarding customer satisfaction and complaints, on receiving ideas and feedback from our staff as well as performing internal audits.
- By actively involving all employees it becomes easier to identify and eliminate possible sources of error and their causes.

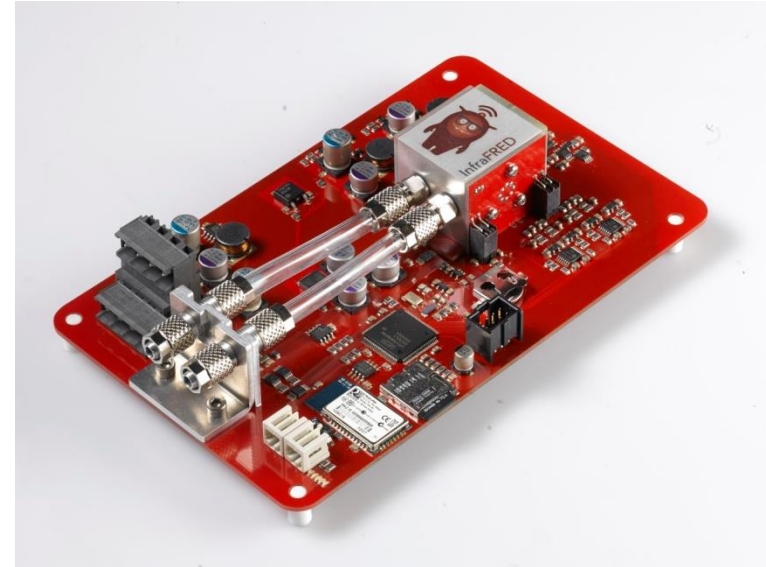


In order to meet increasing future customer needs, we base the development of our products on these needs. With innovative proprietary developments we aim to achieve:

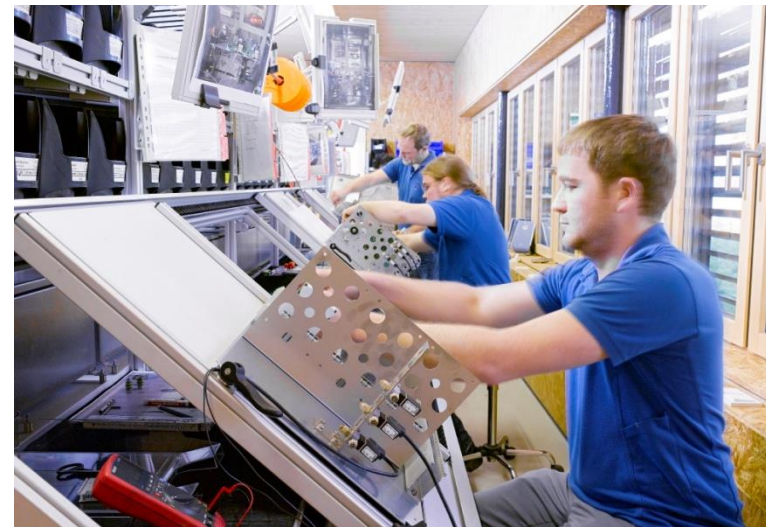
- a continuous improvement of the reliability of our systems
- price stability for our products and
- a user-friendly and intuitive operation of our systems.



- We strive to establish an intensive and long-term cooperation with all suppliers in order to
- guarantee and continuously improve the high-quality standard of all our supplier products.



- The continuous and ongoing development of the management system and the company processes support the healthy growth of the company.
- By checking internal processes on a regular basis they can be transparently and clearly structured and thereby serve as the basis for efficient workflows.
- It is only possible to offer high-quality products and services if the right working conditions exist in the areas of production, service, and administration.



QUALITY IS A PERSONAL ATTITUDE



Our consistent emphasis on quality is not only being reflected in our products but also in personal characteristics like

- reliability
- diligence
- commitment
- fairness
- cordiality
- punctuality



which come naturally to us in all our work. This is true for all administrative activities as well as for all production work and work carried out on-site for the customer.



CERTIFICATE



This is to certify that

Awite Bioenergie GmbH

Grünseiboldsdorfer Weg 5
85416 Langenbach
Germany

has implemented and maintains a **Quality Management System**.

Scope:

Development, manufacture and maintenance of process analysis systems.

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO 9001 : 2015

Certificate registration no. 499817 QM15
Valid from 2024-06-22
Valid until 2027-06-21
Date of certification 2024-05-24



DQS GmbH



Christian Gerling
Managing Director

Accredited Body: DQS GmbH, August-Schanz-Straße 21, 60483 Frankfurt am Main, Germany
The validity of the certification can only be verified by the QR-code.



DQS IS A MEMBER OF





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